

Welcome to the VIP Initiative

NOVEMBER 2020

An IDEAS –VISN 19 Service and Research Collaborative

EMPLOEE SPOTLIGHT



Please welcome Shelly Potter, MSA

We are happy to introduce Shelly Potter our new VIP Advanced Medical Support. Shelly born and raised in California and currently works as an Advanced Medical Support assistant with the Veterans Administration with 8 years of experience working in the Health Care Environment. She obtained her bachelors of Arts in 2012 in Healthcare Administration and strives to work towards success each and every day. She is a very powerful addition in the workplace and uses her positive attitude and tireless energy to encourage others to work hard and succeed. She is inspired daily by her husband of 31 years and their three children and two grandsons, ages 2 ½ and 7 days old. In her free time she enjoys hiking, traveling to Vegas to see her eldest daughter and enjoy watching sapping shows on LMN on the weekends. Welcome to the VIP Team Shelly!!!

VIP: INVESTIGATIVE PRODUCTIVITY

- Dedicated evaluation team (co-Leads: mentees Jones/Kelley)
- Nodira Codell, MPA as Program Director
- VIP patient qualitative interviews (papers in progress)
- VIP outcome evaluation (ongoing)
- VIP economic evaluation (ongoing)
- Homelessness and telehealth (working with Hines VA)
- Social determinants of health/secret shopper (prep for CDA)
- Survey of all VISN 19 buprenorphine prescribers regarding COVID (paper in progress)
- Many internal and external SCOUTT collaborations

VIP SUMMARY in Year 2

- A robust VISN19-VASLCHCS partnership to confront a vexing problem (opioids, opioid addiction, and pain-addiction)
- Recognized as an innovative model of care for the VA and nation
- Good metrics to indicating improving access to care (quality care) that otherwise would not be available
- Excellent perceptions of VIP by patients
- Excellent perceptions of VIP by providers
- VIP is an educational resource for the VISN and the nation
- VIP is a platform for innovation and investigation
- Scalable and scaling to other facilities in VISN and the nation

VIP PUBLICATION

Kelley AT, Dungan MT, Gordon AJ. Barriers and facilitators to buprenorphine prescribing for opioid use disorder in the Veterans Health Administration during COVID-19. J Addict Med. 2020. In press.

SCOUTT EES NOVEMBER WEBINAR SERIES

TMS VA 42910

Date / Time: November 18, 2020 1:00 – 2:00pm EST

Presenter: Dr. Stefan G Kertesz

The Opioid Taper: The Clinical Case for Humility in Medical Decision-making.

The context for this discussion is a two-decade run-up in opioid prescribing, peaking in 2011-12, one contributing to the present crisis of overdose and addiction. For patients who rely on opioids for long-term pain, these medicines have always offered a mixed proposition: benefit for some, harm to others, a measure of risk to all. Please register at TMS!!

NOVEMBER 2020 VIP CHAT

Please announce to your networks our 30 minute, virtual VIP chat on Wednesday, November 25th, 2020 noon-1 PM MST: "VIP **Progress: Lesson Learned, Achievements, and Opportunities Going Forward.**". If you have a question you would like addressed, please submit it to Nodira.Codell@va.gov.

For resources, guidances, past newsletters and presentations, visit our VIP SharePoint site: www.tinyurl.com/vip-initiative